



# Case Study

**Name:** Sydney Duff

**Programme:** Thurrock OnTrack

**Outcome:** Level 3 Business Admin Apprenticeship

Sydney Duff was 16 years old when she first joined our GAPs Study Programme at The Inspire Youth Hub.

Since leaving school, Sydney did not have a job or was in any form of training and prior to her joining it took 3 months of calls to encourage her to gain the confidence to come into the Hub. Sydney eventually came and spoke to Thurrock's Careers Adviser who then showed her where the course was being delivered and Sydney reluctantly agreed to start. It was a difficult journey for Sydney to learn to engage with others as well as gaining her self-worth but throughout the programme, it was clear that her confidence was growing and her drive and motivation to find a meaningful job was evident.

Coincidentally, TCHC was recruiting for a Business Admin Apprentice in August 2019 and Sydney applied for the role and was indeed successful. Sydney has been an asset to the young people who came through to us, as she has been in their position and was able to relate in how they were feeling and thinking.

Sydney has completed her Level 2 Business Admin apprenticeship and gaining her L2 Maths and English qualification and continued onto a Level 3 Business Admin Apprenticeship which she is due to complete by September this year.

Everyday Sydney comes to work driven with passion with helping and supporting young people and has been an excellent role model.

Please visit our website for more Information [www.tchc.net](http://www.tchc.net)

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