



Case Study

“I am earning money and no longer claiming benefits.”

Name: Michelle Randall
Programme: Thurrock OnTrack
Outcome: Sole Trader

Michelle had been unemployed for 2 years. She had always thought that she would like to work for herself but wasn't sure how to go about it.

When she was talking to her Jobcentre Work Coach, they suggested that she try the OnTrack programme as it offered a wide range of support, advice, mentoring and short courses that could help her achieve her goal.

Michelle had nothing to lose, so she thought she would see how it could help her. She came along and discussed her career goals with a TCHC Adviser working on the programme. She was offered a wide range of support including a course on how to become self-employed.

“I was interested as I wanted advice on how to become self-employed – I was desperate to become a sole-trader.”

She found the programme and training she received incredibly beneficial, just what she needed. “I found it very useful and was able to take something away from it. I found the self-employment course the most useful, especially the tax information.”

The course was so valuable that it has given her the confidence to set up as a sole trader. She is now an online currency trader. “I am earning money and no longer claim benefits.”

She feels that the support she received has enabled her to achieve her dream and that all the TCHC staff who supported her were very professional and helpful. “The staff were very nice, helpful and friendly.”



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