



# Case Study

“The staff were outstanding, they helped me get into work.”

**Name:** Ashley Hollis  
**Programme:** Thurrock OnTrack  
**Outcome:** Apprentice at Port of Tilbury



**European Union**  
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Version 1

Ashley was unemployed and not having much luck finding work. This was slowly starting to eat away at his confidence and he was beginning to think that he wasn't going to get started on the career he wanted.

Ashley was sent by the jobcentre on an employability course and while on it he was told about the OnTrack programme running in Thurrock. As he was keen to get into work he decided that he would enrol on the programme.

Ashley talked to our Adviser to assess and discuss his support needs, from this a dedicated tailored package of help was put together. This included short courses and mentoring.

One of the major areas Ashley felt he needed to improve was his confidence. The team looked at the best way to help him achieve this. Over the course of the programme his confidence steadily improved.

His Adviser also helped him to write a successful CV, which enabled him to get job interviews. He also needed some support with his approach to interviews which he received through mentoring. “It has built my confidence and made me able to write a good CV and it gave me good interviews skills.”

Ashley found the staff incredibly supportive “They were outstanding, they helped me get into work.”

The programme enabled Ashley to start an Apprenticeship, which he was very excited about. He is now working at the Port of Tilbury and is looking forward to achieving his Apprenticeship qualification.

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